



GCS Hot Spot Device Care Agreement for Personal Devices - 2021-22 School Year



The Graves County School District is both pleased and proud to provide students in need a Verizon MiFi8800 JetPack (hot spot) for virtual learning for the 2021-22 school year. GCS asks that students and families use extreme caution and care with this equipment as they are expensive to replace. Due to the cost, it is incumbent upon the district to conserve resources and to require financial compensation for repairs/damages. These damages include, but are not limited to:

- consumable parts
- cosmetic damage, including, but not limited to, scratches, dents and broken plastic
- damage caused by liquid contact, fire or other external cause
- damage caused by operating the device outside the published guidelines
- damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of the GCS Technology Department
- a device that has been modified to alter functionality or capability without the written permission of GCS Technology Department
- a device from which any serial number or identifying information has been removed or defaced

Repair Costs and Required Fees

There is no fee required for your student to use the provided hot spot. If, however, damage is caused to the hot spot (intentionally or accidentally), or if the device is lost/stolen, GCS reserves the right to charge the family for the cost of the repair or replacement of the hot spot. While the cost of replacement parts will vary, the cost of replacement is \$230.00.

How to Obtain Support

Families will be provided some basic instructions on how to connect and/or troubleshoot the hot spot given to them. If further assistance is needed, the student can call the GCS Help Desk at 270-328-6242 x8324. If a technician is not available, a call back time will be scheduled. If the problem cannot be resolved over the phone, it may be necessary to schedule a time to meet with a technician at the Graves County Central Office.

Hot Spot Only Used for Educational Purposes

The hot spots provided are configured for the use by GCS students residing in your household. They are not intended to provide internet access to the entire family, and should only be used for accessing the internet for educational purposes. By using the hot spots provided by the district, families agree to all terms and conditions.

Connecting Hot Spot to Personal Devices

A GCS technician will need to configure your personally owned device(s) to the hot spot. GCS will be glad to connect at maximum one personally owned device (computer or tablet) per student in the household. Even though the computer is owned by the family, the internet access obtained through the provided hot spot will still be subject to GCS policies and agreements. Including, but not limited to, the content filtering measures put into place.

Number of Hot Spots per Family

The hot spots provided to the family are rated to handle up to 15 devices. While each hot spot can handle multiple devices, please know the more devices connected to the hot spot at one time the slower the internet service will be. Since a single hot spot can handle so many devices, only one hot spot will be given per household. Graves County Schools does reserve the right to give the family additional hot spots if we deem it necessary.

Parent, Student Responsibilities

Will not attempt to reset or bypass measures

Any attempt to change the settings on the hot spot, or bypass any policies in place to restrict access to non-GCS devices or blocked websites will be considered a breach of this agreement.



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Hot Spot must be returned

The family agrees to return the hot spot issued to them at the conclusion of the NTI period, or at the end of their virtual learning. Any students who do not return their hot spots in a timely manner will be charged the full replacement cost

Connecting to personal devices

The hot spot is to only be connected to those personally owned devices configured by a GCS technician. Any attempts to connect other personally owned devices to the hot spot will be considered a breach of this agreement.

Content Filtering

In accordance with federal law, content filter measures are in place. If you feel that you need access to a page in order to complete an educational task, please contact your teacher. The teacher will then reach out to the GCS Technology Department to request the page be unblocked.

Keeping Hot Spot Charged

Students will be responsible for ensuring the hot spot's battery maintains a charge. Failure to do so could result in the battery failing and the student being charged for the replacement of the battery.

Acceptable Use

Please refer to the student handbook regarding acceptable use of technology. Parents and students should be aware that devices and accounts are the property of Graves County School District and as such are monitored.

What to do if the device is stolen or lost

If the device is stolen, a report must be completed by the school resource officer or principal designee. If the device is believed to be lost, students should report to the Help Desk immediately. If the device is not found within 48 hours, the device will be considered stolen, and a report must be filed.

What if this agreement is breached?

If it is determined that this agreement has been breached, GCS reserves the right to disconnect service to the hot spot and/or require it be returned. If any damages exist to the hot spot, GCS also reserves the right to charge the student for the repair or replacement of the device. Further discipline actions will also be considered and implemented if necessary.

Tracking of Hot Spot

Graves County Schools reserves the right to use software or extensions that will report the location of the hot spot. This information will only be utilized if the district is needing to know the exact last location.

Agreement

By signing below, you understand the conditions laid out within the document. **Student School:** _____

Student Name (Printed): _____ **21-22 Grade:** _____

Student Signature: _____ **Date:** _____

Parent Signature: _____ **# on Hot Spot:** _____