

GCS Digital Conversion Device Care Agreement

The Graves County School District is both pleased and proud to provide students in grades 5-12 with Chromebooks for the 2019-20 school year. Since these devices are expensive to replace, we ask that students and parents use extreme caution and care with this equipment. Due to the cost, it is incumbent upon the district to conserve resources and to require financial compensation for repairs/damages. These damages include, but are not limited to:

- consumable parts
- cosmetic damage, including, but not limited to, scratches, dents and broken plastic on ports damage caused by use with another product
- damage caused by liquid contact, fire or other external cause
- damage caused by operating the device outside the published guidelines
- damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of the GCS Technology Department
- a device that has been modified to alter functionality or capability without the written permission of GCS Technology Department
- a device from which any serial number or identifying information has been removed or defaced from the device.

Chromebook Replacement Parts Cost 2019-2020*

Bezel	\$20
LCD Screen	\$36
Keyboard	\$25
Top Cover	\$28
Bottom Cover	\$25
Charger	\$30
Hinge Cover Set	\$13
Total Replacement	\$225

*Prices are subject to change, and additional repairs may be necessary.

Parent, Student Responsibilities

During service, it is possible that the contents of the device's storage media will be lost, replaced or reformatted. In such an event the GCS technology department is not responsible for any loss of data or other information contained on the storage media or any other part of the product serviced.

What will the GCS Technology Department do if this agreement is breached? When a device is taken to the Help Desk for service, the GCS Technology Department will determine if the terms of this agreement have been breached. If the agreement is violated, the GCS Technology Department will, at its option, repair the device or replace the device with a device that is at least functionally equivalent to the originally assigned device.

The parent/guardian of the student who was issued the device may be billed for the repair or a replacement device when the terms of this agreement have been violated (see top paragraph of this document regarding damages).

What to do if the device is stolen or lost

If the device is stolen, a report must be completed by the school resource officer or principal designee. If the device is believed to be lost, students should report to the Help Desk immediately. If the device is not found within 48 hours, the device will be considered stolen, and a report must be filed.

How to obtain service

If the device is not functioning properly, please take the device to the Help Desk. A GCS Help Desk representative will help determine whether the device requires service and, if it does, will inform you how the service will be provided.

Acceptable Use

Please refer to the student handbook regarding acceptable use of technology. Parents and students should be aware that devices and accounts are the property of Graves County School District and as such are monitored. If parents wish to receive weekly summary reports of student internet activity through this monitoring software, please provide your email address below.

I do wish to receive the weekly summary report of my student's internet activity.

Parent email address _____

I do not wish to receive the weekly summary report of my student's internet activity.

Student Name (Printed) _____

Student Signature _____ **Date** _____

Parent Signature _____ **Date** _____